



For additional assistance you may call 877-968-6788 Monday-Friday 8:00 AM-4:30 PM

Or you mail e-mail [RussellvilleAR@farmcredit.com](mailto:RussellvilleAR@farmcredit.com)

**Important System Requirements Information**

- Online Banking works best with the browser options listed below. To download one of these browsers, or upgrade to a supported version click on the link provided.

<b>Internet Explorer 9.X or earlier</b>	<a href="#">Microsoft Internet Explorer Downloads</a>
<b>Apple Safari</b>	<a href="#">Apple Safari Downloads</a>
<b>Mozilla Firefox</b>	<a href="#">Mozilla Firefox Downloads</a>
<b>Google Chrome</b>	<a href="#">Google Chrome Downloads</a>

- Adobe Acrobat Reader is required to view documents in Online Banking, please [click here](#) to start downloading the current version.

**HOW TO ENROLL IN THE NEW ON-LINE BANKING SYSTEM**

To make the enrollment easier, we suggest that you have a recent bill or statement available when you begin the enrollment process. You will need your Customer Identification Number (this is different than your loan account number) and current loan information.

1. Go to [www.myaglender.com](http://www.myaglender.com).
2. Select the Enroll option listed under Online Banking midway down the page.



3. Enter the customer number and corresponding tax id number.
4. Enter the account number followed by the outstanding principal balance of a current loan you have with Farm Credit.
5. Create a user name (8 to 15 characters, not case sensitive). Then create a password (8 to 15 characters with at least 4 letters and two numbers, password IS case sensitive).
6. Verify the password you created and input the following information: email address, and mobile phone # (required to install the mobile app). Then click continue.
7. After reviewing the terms and agreement, click the E-Sign in the bottom left corner to complete the enrollment request.
8. It will take approximately 15 to 20 minutes for your enrollment to complete. At that time you will receive an email confirmation and then may log into the Online Banking program.

It is recommended that you complete the first time log in below within 24 hours of enrollment so your user ID will not become suspended.

**FIRST TIME LOG IN TO THE NEW ON-LINE BANKING SYSTEM**

1. Go to [www.myaglender.com](http://www.myaglender.com).
2. Select LOGIN under Online Banking in the middle of the website.
3. Enter user name and password you created in enrollment and click Login.
4. Select a security question from the drop down box for each of the five personal verification questions (PVQs) and provide answers for. For verification purposes, you may be asked to provide the correct answer to one of these when logging in.
5. For each security question 1 – 3, click the drop down box to select a security question for password change request and provide a corresponding answer.
6. Welcome to Online Banking!
7. The very first time you log in there are a few additional security steps. In the future, you will need is your user ID and password.